



PARAMOUNT Healthcare: Healix – Cookies & Privacy Policy

Effective Date: 31st December 2025

Last Updated: 11th December 2025

Website: <https://myhealix.my/>

Welcome to Healix

At Healix, your privacy is very important to us. This page explains how we use cookies and collect personal information when you visit our website, and how you can control your privacy.

We follow the Personal Data Protection Act 2010 (PDPA) to make sure your information is safe and used responsibly.

1. What Are Cookies?

Cookies are files stored on your device when you visit our website. They help the website work properly, remember your preferences, and allow us to improve your experience.

Cookies do not directly identify you, but they do help us understand how visitors use our website so we can make it better.

2. How We Use Cookies

We use cookies for different purposes:

Essential Cookies: These are necessary for our website to function properly, like keeping you logged in and remembering your cookie consent. You don't need to give permission for these.

Analytics Cookies: These help us see how people use our website so we can improve it. For example, we can tell which pages are popular or if something isn't working.

Functionality Cookies: These remember your preferences, like language or region, so the website feels more personal to you.

Marketing Cookies: These are used to show you ads or content that might interest you, including through trusted third-party partners. You need to give consent before we use these.

You can accept or reject cookies using our cookie banner, and you can also manage or delete them in your browser settings. Keep in mind that turning off some cookies may affect how the website works.



3. What Personal Information We Collect

We collect information that you provide to us voluntarily, such as:

- Your name, email, or phone number when you contact us
- Any information you share when using our services

We also automatically collect some information when you visit our website, such as:

- IP address and browser type
- Pages you visit and how long you spend on them
- Cookies or device identifiers

We use this information only for the purposes explained here and do not collect more than necessary.

4. How We Use Your Information

Your information helps us:

- i. Respond to your questions or requests
- ii. Provide and improve our services
- iii. Understand how people use our website to make it better
- iv. Comply with legal requirements
- v. Protect against fraud and misuse

We will only use your information if we have a legal reason to do so, such as your consent or our legitimate business interest.

5. Who We Share Your Information With

We do not sell or rent your personal information. We may share it:

- With trusted service providers who help us run the website, send emails, or provide analytics
- When required by law or regulation
- With your permission if you choose to share your information



6. Your Rights

You have rights under the PDPA. This means you can:

- i. Ask us to show you the personal information we hold about you
- ii. Ask us to correct any mistakes in your personal information
- iii. Withdraw your consent for how we use your personal information
- iv. Object to certain types of processing

If you want to exercise any of these rights, just contact us using the details below.

TERMS OF USE

7. Keeping Your Data Safe

We take your privacy seriously and use security measures to protect your information. This includes secure servers, encrypted connections, and strict access controls.

8. How Long We Keep Your Data

We only keep your information for as long as it is needed for the purposes we collected it, or as required by law. After that, it is safely deleted or anonymized. -

PRIVACY POLICY

9. Managing Cookies and Consent

When you visit our website, you'll see a cookie banner asking for your preferences. You can:

- i. Accept all cookies
- ii. Reject non-essential cookies

10. Customize your cookie preferences

You can also manage cookies through your browser settings. Marketing and analytics cookies are only used if you give permission.

11. Changes to This Policy

We may update this policy from time to time. The latest version will always be on this page, so check back occasionally.



HEALTHCARE

12. Contact Us

If you have questions, concerns, or want to exercise your privacy rights:

PARAMOUNT Healthcare
Healix

Website: <https://myhealix.my/>

Email: legal@paramountgroup.com.my

Address: **Suite 211, Level 2, Troika Kota Bharu, Jalan Mahmood, 15200, Kota Bharu, Kelantan, Malaysia.**

WAN MUHAMMAD ANWAR BIN WAN AZIZ
CEO, PARAMOUNT Healthcare
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